

Ref: FSM/Computer/AMC/2013-14

Date : 5th June, 2013

Re: On-site Comprehensive Annual Maintenance Contract for HP, SUN Servers and Storage, Network switches , HP Peripherals and Software

FORE School of Management, one of the premier Business Schools in India invites quotation for **Annual Maintenance Contract** for the computer systems as per list attached. The systems under LAN/WLAN are connected to Internet through Cyberoam Firewall. Authentication is made through the servers for Internet as well as for mail (Zimbra). The servers are located at Computer Labs and peripherals at department/ faculty desks at FORE. These systems are vital and sensitive from the academic as well as communication point of view. Linux mail server is running 24 hours on one of the HP AMD Opteron Servers. Therefore, system integration knowledge is mandatory while network down time and loss of data are not acceptable. While the present AMC for the HP servers will expire shortly, initial warranty for the sun servers and storage will expire now.

You are also required to provide a resident engineer for 8 hours every day (9 AM to 5 PM) excluding either Sunday or Saturday. The engineer must have good communication skill and professional attitude, besides good technical knowledge. The center is open 6 days a week (9 AM to 9 PM). In addition you are required to do preventive maintenance quarterly for systems. Virus protection activities will also be under the scope of AMC while the software is provided by FORE.

If you are interested and have the expertise in Windows (all flavours), Linux, Zimbra, Wi-Fi, Networking and are maintaining this type of set up (provide evidence), **send your offer for the same in two separate closed envelope super scribing “ Quotation for AMC – Technical bid” and “ Quotation for AMC – Commercial bid” respectively so as to reach us on or before 4.00 PM on 10th June, 2013.** Also attach your client list with number of systems and setup you are maintaining in the Technical bid. Technically fit vendors will qualify for Commercial evaluation. The envelopes have to be dropped in the Tender Box kept at the Security Gate of FORE.

The list of systems and peripherals is attached (Annexure). Kindly quote your offer item wise, so that cumulative offer value may be calculated easily.

For any further technical clarification, you may contact Mr **Sunit Datta**, Manager (Systems)

E-mail: sunit@fsm.ac.in

List o Items to be covered under AMC

S.No	Make	Model	Name	Serial No	Product No	Date of purchase
1	SUN	X4275	Storage	101XFG02E	4597230-8	13-Apr-10
2	SUN	X4170	Server	1012XF5140	4597230-7	13-Apr-10
3	SUN	X4170	Server	1012XF513D	4597230-7	13-Apr-10
4	hp	6730s		CNU8386R2K	KH339AV	14-Oct-08
5	hp	6730s		CNU8386V5H	KH339AV	14-Oct-08
6	hp	6730s		CNU8386R41	KH339AV	14-Oct-08
7	hp	6730s		CNU8386R54	KH339AV	14-Oct-08
8	hp	6730s		CNU8386R26	KH339AV	14-Oct-08
9	hp	6730s		CNU8386RG7	KH339AV	14-Oct-08
10	hp	6730s		CNU8386RCL	KH339AV	14-Oct-08
11	hp	LJ 1008		VNF4748414	CC366A	5-Sep-09
12	hp	LJ 1008		VNF4P18105	CC366A	5-Sep-09
13	hp	LJ 1008		VNF5509720	CC366A	5-Sep-09
14	hp	LJ 1008		VNF4H05718	CC366A	5-Sep-09
15	hp	LJ 1008		VNF4H27730	CC366A	5-Sep-09
16	hp	LJ 1008		VNF4P27865	CC366A	5-Sep-09
17	hp	LJ 1505		VNF3F35195	CB412A	15-Sep-09
18	hp	LJ 1505		VNF3F34837	CB412A	15-Sep-09
19	hp	LJ 1505		VNF3L36064	CB412A	15-Sep-09
20	hp	LJ 1505		VNF3L37198	CB412A	15-Sep-09
21	hp	LJ 1505		VNF3F36324	CB412A	15-Sep-09
22	hp	LJ 1505		VNF3F36306	CC366A	15-Sep-09
23	hp	LJ 1505		VNF3201381	CB412A	6-Feb-09
24	hp	LJ 1505		CNCJ305963	CB412A	24-Apr-08
25	Cisco	NW Switch	24 Port			
26	Dlink	NW Switch	24 Port		DES-1024D	

Hardware Specifications:

i) HP Proliant DL 385
64 BIT AMD Opteron Dual Processor 2.4 GHz,2x145 GB SCSI HDD, 2 GB RAM, CDROM, FDD, Redundant NIC, Redundant Power Supply, Rack Mount (Windows 2003 , ASP linked to webserver) (Appln Server)
ii) HP Proliant DL 385
64 BIT AMD Opteron Dual Processor 2.4 GHz,4x72 GB SCSI HDD, 2 GB RAM, CDROM, FDD, Redundant NIC, Redundant Power Supply, Rack Mount

	iii) Sun Fire x4170 – 2 Nos	
	2 X4170 1 x Standard PSU	
	4 NORTH AMERICAN/ASIA PWRCD RoHS	
	2 DVD+/-RW SATA-based drive ATO	
	4 500GB 7.2KRPM 2.5inch SATA HDD	
	2 8-port Internal SAS HBA	
	2 1 x Intel Xeon E5540 (2.53GHz)	
	2 AC PSU 750W	
	2 X4170,SBX6270 CPU Fillers XATO	
	12 Drive Bay Filler Panel	
	2 Tool-less Slide Rails	
	30 DIMM slot filler panel	
	2 X4170 CPU Heatsink. XATO.	
	6 2GB (1 x 2 GB) DDR3-1333	
	iv) NAS (Network Attached Server)- Sun x4275/ 12 TB- 1 No	
	1 X4275 3.5-inch base 1 x PSU	
	1 Solaris 10 Pre-install	
	2 NORTH AMERICAN/ASIA PWRCD RoHS	
	6 2GB (1 x 2 GB) DDR3-1333	
	12 3.5inch 1TB SATA7.2K RPM HDD	
	1 8-port Internal SAS RAID HBA	
	1 1 x Intel Xeon E5520 2.26GHz	
	1 AC PSU 1050W	
	1 X4270 CPU Filler Panel XATO	
	1 X4275 Slide Rail Kit XATO	
	12 DIMM slot filler panel	
	1 X4270 X4275 CPU Heatsink XATO	
	1 Media and Doc kit for X4170	
	v) HP 6730s HP IDS GM 45 UMA 6730 S Base NB PC, Wireless LAN 802.11a/b/g draft, Bluetooth 2.0 , 15.4” Wide Screen , 6730s Card,Intel Core2 Duo P8 400 6730s Processor, 2048M 667D DDR2 2DM 6730s Model,160GB 5400RPM FX 6730s Hard Drive,DVD RW ,Webcam 6730s Camera,56K MDC 1.5 6730s AUST Modem, Intel Core2 Duo Label, Win XPP	